

# United Nations Development Programme



## United Nations Development Programme Country: Republic of Serbia Annual Work Plan 2021

<b>Project Title:</b>	New Skills for Emerging Industries – National IT Retraining Programme
<b>UNDAF Outcome(s):</b>	Equitable economic and employment opportunities are promoted through innovation and circularity
<b>Expected Output(s):</b> <i>(Those that will result from the project and extracted from the CPD)</i>	Output 2.2: Women and men have better access to social services and greater learning, work and career opportunities
<b>Implementing Partner:</b>	Ministry of Labour, Employment, Veteran and Social Affairs
<b>Responsible Parties:</b>	Ministry of Labour, Employment, Veteran and Social Affairs

### Brief Description

Prior to the Covid-19 pandemic, the Serbian Government decided to pursue digitalization and education as the most important catalysts of innovations, competitiveness, and growth. To drive this agenda forward, the government drew an ambitious plan related to digital transformation of the administration, economy, and society. Part of this plan was to establish the national IT retraining programme, to address the growing need for qualified labour in Serbia's booming IT sector. Apart from skilled IT professionals, Serbia also needs digitally literate citizens that can participate in and benefit from the increasingly digital economy, government, and society.

UNDP has been collaborating with Government of the Republic of Serbia (hereinafter referred to as "the Government") of Serbia in designing and running the national IT retraining program since 2017. Over the previous three years, 1,250 individuals in 8 different cities have gone through educational programs, enabling them to code in different programming languages and gain the status of junior programmers. Another 220 participants across Serbia are currently going through a completely online program, adapted to the Covid-19 context. Encouraged by good results and equipped with lessons learned from the previous rounds of the IT retraining program, the Government/ Ministry of Labour, Employment, Veteran and Social Affairs and UNDP aim to continue implementation of the program in 2021 and beyond, within the scope of this project. Additionally, given the relevance of digital literacy and bridging the digital divide, this program also plans a pilot digital literacy program for seniors living in retirement homes.

Programme Period:	2021	Total resources required:	USD 289,461.93
Key Result Area (Strategic Plan):	Output 2.2: Women and men have better access to social services and greater learning, work and career opportunities	Total allocated resources:	USD 289,461.93
Atlas Award ID:	00122708	Government:	USD 289,461.93
Project ID:	00118197, 00127316	Unfunded budget:	
Start date:	26 July 2021		
End Date:	26 July 2023		
LPAC Meeting Date:	19 July 2021		
Management Arrangements:	NIM		

Agreed by Ministry of Labour, Employment, Veteran and Social Affairs:

Agreed by UNDP: Jelena Ruzjic

## I. ANNUAL WORK PLAN 2021

EXPECTED OUTPUTS <i>And baseline, indicators including annual targets</i>	PLANNED ACTIVITIES <i>List activity results and associated actions</i>	TIMEFRAME				Responsible Party	PLANNED BUDGET		
		Q1	Q2	Q3	Q4		Funding Source	Budget Description	2021
<p><b>OUTPUT 1: Implemented national IT retraining program for unemployed men and women</b></p> <p><b>Indicators:</b> 1. Number of individuals retrained, disaggregated by gender 2. Percentage of individuals employed in IT-related jobs within 9 months from completion of the retraining program, disaggregated by gender</p> <p><b>Baseline:</b> 1. 1,255 (26% women) as of June 2021 2. 34% as of June 2021</p> <p><b>Targets for 2021:</b> 1. N/A 2. N/A</p>	<p><b>1.1 activity result:</b> Outreach and candidate screening</p> <p><b>1.2 activity result:</b> Delivery of retraining programmes</p> <p><b>1.3. activity result:</b> Programme monitoring and evaluation</p>			X	X	UNDP	GoS	Company contracts	\$152,200.00
						UNDP	GoS	Contractual services (individuals)	\$15,096.00
						UNDP	GoS	Miscellaneous	\$1,500.00
						UNDP	GoS	National Consultants	\$35,000.00
						UNDP	GoS	Policy advice, backstopping and coordination	\$9,435.00

EXPECTED OUTPUTS	PLANNED ACTIVITIES	TIMEFRAME				Responsible Party	PLANNED BUDGET			
		Q1	Q2	Q3	Q4		Funding Source	Budget Description	2021	
<i>And baseline, indicators including annual targets</i>	<i>List activity results and associated actions</i>									
<p><b>OUTPUT 2: Pilot digital literacy programs in twenty retirement homes across Serbia and establish an online platform with program materials available to all citizens</b></p> <p><b>Indicators:</b></p> <p>1. Number of retirement homes with implemented digital literacy programs</p> <p>2. Number of trained women and men in retirement homes, disaggregated by gender</p> <p><b>Baseline:</b></p> <p>1. 0 2. 0</p> <p><b>Targets in 2021:</b></p> <p>1. N/A 2. N/A</p>	<p><b>2.1 activity result:</b> Digital program implementation.</p> <p><b>2.2 activity result:</b> Equipping 20 retirement homes with the necessary IT equipment</p> <p><b>2.3 activity result:</b> Digital literacy campaign</p> <p><b>2.4. activity result:</b> Programme monitoring and evaluation</p>					UNDP	GoS	Contractual services (individuals)	\$4,800.00	
							UNDP	GoS	IT equipment	\$35,000.00
							UNDP	GoS	Miscellaneous	\$1,000.00
					X	X	UNDP	GoS	National consultants	\$24,000.00
							UNDP	GoS	Policy advice, backstopping and coordination	\$3,000.00

<b>Subtotal Direct Project Costs</b>	<b>\$281,031.00</b>
<b>General Management Services (3% for GoS, 8% for others)</b>	<b>\$8,430.93</b>
<b>TOTAL PROJECT COST</b>	<b>\$289,461.93</b>